

# Registering body report

18 June 2014

## RTO Information

NTIS number	6408
Name	Laverton Community Integrated Services Inc
Street Address	12 Crown Street
City/town/suburb	Laverton
State	Victoria
Post code	3028

## Learner and employer response

	Learners	Employers
Response count (number)	29	
Population count (number)	44	
Response rate (per cent)	65.91	

## Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	86.0	17.9		
Trainer Quality	94.0	9.7		
Effective Assessment	84.6	13.0		
Clear Expectations	85.8	12.6		
Learning Stimulation	78.5	16.5		
Training Relevance	86.5	14.0		
Competency Development	86.3	13.4		
Training Resources	82.4	16.7		
Effective Support	86.6	14.4		
Active Learning	82.0	13.7		
Overall Satisfaction	92.3	10.7		

## Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory Notes
Specific contexts to consider when interpreting survey results	The number of non responses came from English as a second language students due to low level literacy.
Main ways data has been used for continuous improvement	The results of the surveys have seen a number of changes to policy within the Centre to improve the way we capture feedback. Also, networking with employers for work placement has improved.